

Arrivals Manifest

Property: QL
 For 7/25/2014 to 7/25/2014
 Display Loyalty: Y
 Display Additional Names: Y
 Display GEM: Y
 Display Activities and Other Charges: Y
 Display Client Text: Y
 Display Notes About: Y

Display Guest Request Text: Y
 Display Service Codes: Y
 Display Preferences: Y
 Display Transportation: Y
 Display Table Reservations: Y
 Display SPA Reservations: Y
 Display Facility Bookings: Y
 Display Alternate Inventory: Y
 Display Shuttle Reservations: Y

<u>Res No.</u>	<u>Guest Name</u>	<u>Room#</u>	<u>Rm Type</u>	<u>Time</u>	<u>Nights</u>	<u>Dep Date</u>	<u>Rm Guests</u>	<u>Res Guests</u>	<u>Rate Type</u>	<u>Amount</u>	<u>Guest Type</u>
103261	Ascari, Alberto	141	KING	4:00 PM	2	7/27/2014	2	2	BAR	127.00	Trans
Resd											Past Stays: 3

Service Date
 Wall Street Journal 7/25/2014

103264	Collins, Peter	160	RK	4:00 PM	3	7/28/2014	1	1	BAR	151.00	Trans
Resd											na

Service Date
 Washington Post 7/25/2014

103248	Concepcion, Monica	147	KO	9:08 AM	3	7/28/2014	2	2	B&B	157.00	Trans
Inh											555-555-5555 info@maestropms.com Past Stays: 2

Additional Guests

Teresa Rizzo

<u>Activities and Other Charges</u>	<u>Qty</u>	<u>Total Price</u>
Full American Breakfast	6	\$90.00

Service Date
 New York Times 7/25/2014

Arrivals Manifest – Arriving Guest Reservations grouped by Date and Guest Last Name. Users may choose to include various client and reservation details including Loyalty, GEM, Activities, Other Charges, Additional Names, Client Text, Notes About, Service Requests and Codes, Preferences, Transportation and Shuttle Requests, Maestro Table or Spa Reservations, Facility and Alternate Inventory. Report includes both Reservation Guest Counts and Assignment Chart Guest Counts.

Arrivals Manifest

<u>Res No.</u>	<u>Guest Name</u>	<u>Room#</u>	<u>Rm Type</u>	<u>Time</u>	<u>Nights</u>	<u>Dep Date</u>	<u>Rm Guests</u>	<u>Res Guests</u>	<u>Rate Type</u>	<u>Amount</u>	<u>Guest Type</u>
103250	Fowler, Janis		KM	4:00 PM	2	7/27/2014	2	2	GOLF2014	257.50	Pkg
Resd				555-555-5555	na						Past Stays: 4

<u>Activities and Other Charges</u>	<u>Qty</u>	<u>Total Price</u>
Full American Breakfast	4	\$60.00
Golfing	2	\$100.00

Spa

7/26/2014

	<u>Charge</u>
9:00 AM Full Body Massage for Janis Fowler	\$115.00
10:00 AM Full Body Massage for Karen Fowler	\$115.00

<u>Service</u>	<u>Date</u>
New York Times	7/25/2014

103257	George, Michael	173	KO	11:55 AM	2	7/27/2014	2	2	AAA	114.00	Aaa
Inh				555-555-5555	na						

Notes About
Guest is here for first anniversary

103262	Gonzalez, Jaime	142	KING	4:00 PM	2	7/27/2014	2	2	BAR	127.00	Trans
Resd				555-555-5555	na						Past Stays: 1

103263	Hawthorne, Michael	158	KM	4:00 PM	2	7/27/2014	2	2	B&B	157.00	Pkg
Resd				555-555-5555	na						

<u>Activities and Other Charges</u>	<u>Qty</u>	<u>Total Price</u>
Full American Breakfast	4	\$60.00

103256	Ingram, Jason	177	KO	4:00 PM	2	7/27/2014	2	2	AAA	114.00	Aaa
Resd				555-555-5555							

Arrivals Manifest

<u>Res No.</u>	<u>Guest Name</u>	<u>Room#</u>	<u>Rm Type</u>	<u>Time</u>	<u>Nights</u>	<u>Dep Date</u>	<u>Rm Guests</u>	<u>Res Guests</u>	<u>Rate Type</u>	<u>Amount</u>	<u>Guest Type</u>
103253	Jones, Alicia		KING	6:00 PM	3	7/28/2014	3	3	BAR	127.00	Trans
Resd											Past Stays: 12

Additional Guests

Karen Jones
Dean Jones

Notes About

On-line Checkin Notes:
Airplane
On-line Checkin Services:

<u>Service</u>	<u>Date</u>
Low Floor	7/25/2014
New York Times	7/25/2014
Quiet Room Request	7/25/2014

<u>Preferences</u>	
Bedding	King Bedding
Meals	Lactose Intolerant
Newspaper	New York Times
Pillows	Hypoallerg Pillow

Transportation

<u>Date</u>	<u>Time</u>	<u>Airport Code</u>	<u>Airline Code</u>	<u>Flight Number</u>	<u># Persons</u>	<u>Description</u>
7/25/2014	17:00	yyz	DL	123	3	

Arrivals Manifest

<u>Res No.</u>	<u>Guest Name</u>	<u>Room#</u>	<u>Rm Type</u>	<u>Time</u>	<u>Nights</u>	<u>Dep Date</u>	<u>Rm Guests</u>	<u>Res Guests</u>	<u>Rate Type</u>	<u>Amount</u>	<u>Guest Type</u>
103258	Kelly, Mark	201a	SL2	4:00 PM	7	8/1/2014	3	3	OWNER	0.00	Owner
Resd											Past Stays: 208
905-940-1923											
mkelly@maestropms.com											
Company:											
Loyalty Program: Friends And Family - Diamond											

<u>Last Visit GEM Scores</u>	<u>Service</u>	<u>Value</u>	<u>Recommend</u>	<u>Return</u>	<u>Average</u>	<u>Depart Date</u>	<u>Average Total GEM Score (All Visits)</u>
102683	4	5	4	5	4.50	7/8/2014	3.90

GEM Comment:

103258	Kelly, Mark	201b	SL2	4:00 PM	7	8/1/2014		3	OWNER	0.00	Owner
Resd											Past Stays: 208
905-940-1923											
mkelly@maestropms.com											
Company:											
Loyalty Program: Friends And Family - Diamond											

<u>Last Visit GEM Scores</u>	<u>Service</u>	<u>Value</u>	<u>Recommend</u>	<u>Return</u>	<u>Average</u>	<u>Depart Date</u>	<u>Average Total GEM Score (All Visits)</u>
102683	4	5	4	5	4.50	7/8/2014	3.90

GEM Comment:

Client Text

Preferences

Bedding	King Bedding
Meals	Gluten Free
Meals	Lactose Intolerant
Newspaper	New York Times
Pillows	Down Filled Pillow

Arrivals Manifest

<u>Res No.</u>	<u>Guest Name</u>	<u>Room#</u>	<u>Rm Type</u>	<u>Time</u>	<u>Nights</u>	<u>Dep Date</u>	<u>Rm Guests</u>	<u>Res Guests</u>	<u>Rate Type</u>	<u>Amount</u>	<u>Guest Type</u>
103259	Legum, Margaret	155	RK	10:42 AM	4	7/29/2014	4	4	OWNER	0.00	Owner
				Inh	555-555-5555	mlegum@maestropmsusa.com					Past Stays: 95

Loyalty Program: Friends And Family - Diamond

<u>Last Visit GEM Scores</u>	<u>Service</u>	<u>Value</u>	<u>Recommend</u>	<u>Return</u>	<u>Average</u>	<u>Depart Date</u>	<u>Average Total GEM Score (All Visits)</u>
95518	3	3	3	3	3.00	8/20/2012	2.94

GEM Comment:

I asked for Presidentail Suite at the AAA rate and got a King bedded room with a view of the roof.

2
1

103259	Legum, Margaret	156	KING	10:42 AM	4	7/29/2014	4	OWNER	0.00	Owner	
				Inh	555-555-5555	mlegum@maestropmsusa.com					Past Stays: 95

Loyalty Program: Friends And Family - Diamond

<u>Last Visit GEM Scores</u>	<u>Service</u>	<u>Value</u>	<u>Recommend</u>	<u>Return</u>	<u>Average</u>	<u>Depart Date</u>	<u>Average Total GEM Score (All Visits)</u>
95518	3	3	3	3	3.00	8/20/2012	2.94

GEM Comment:

I asked for Presidentail Suite at the AAA rate and got a King bedded room with a view of the roof.

2
1

Client Text

VIP Guest

Preferences

Bedding	King Bedding
Meals	Gluten Free
Meals	Peanut Allergy
Newspaper	Washington Post
Pillows	Down Filled Pillow
Dining	Yes

Arrivals Manifest

<u>Res No.</u>	<u>Guest Name</u>	<u>Room#</u>	<u>Rm Type</u>	<u>Time</u>	<u>Nights</u>	<u>Dep Date</u>	<u>Rm Guests</u>	<u>Res Guests</u>	<u>Rate Type</u>	<u>Amount</u>	<u>Guest Type</u>
103260	Lorenzini, Macarena	164	KM	4:00 PM	2	7/27/2014	3	3	BAR	788.00	Trans
Resd											Past Stays: 56
Loyalty Program: Friends And Family - Diamond											

<u>Last Visit GEM Scores</u>	<u>Service</u>	<u>Value</u>	<u>Recommend</u>	<u>Return</u>	<u>Average</u>	<u>Depart Date</u>	<u>Average Total GEM Score (All Visits)</u>
102315	4	4	5	5	4.50	4/29/2014	4.17

GEM Comment:
5
1
Mark at the front desk was great. Thank you

103260	Lorenzini, Macarena	165	QQ	4:00 PM	2	7/27/2014		3	BAR	0.00	Trans
Resd											Past Stays: 56
Loyalty Program: Friends And Family - Diamond											

<u>Last Visit GEM Scores</u>	<u>Service</u>	<u>Value</u>	<u>Recommend</u>	<u>Return</u>	<u>Average</u>	<u>Depart Date</u>	<u>Average Total GEM Score (All Visits)</u>
102315	4	4	5	5	4.50	4/29/2014	4.17

GEM Comment:
5
1
Mark at the front desk was great. Thank you

Client Text
MK 2/7/12
Has a nut allergy.

Preferences
Bedding King Bedding
Meals Gluten Free
Meals Lactose Intolerant
Newspaper Washington Post
Pillows Hypoallerg Pillow

103254	Miller, Michael	167	KO	11:57 AM	2	7/27/2014	2	2	BAR	127.00	Trans
Inh											Past Stays: 1

Client Text
Mr Miller prefers decaf coffee in the morning

Notes About
Reservation notes

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103249	Robinson, Cathy		KING	4:00 PM	3	7/28/2014	3	3	SUMMER14	190.00	Promo
Resd											Past Stays: 1

103252	Shaffer, William		QQ	4:00 PM	2	7/27/2014	2	2	BAR	104.00	Trans
Resd											info@maestropms.com

103255	Simpson, Dolores	143	QQ	4:00 PM	2	7/27/2014	2	2	BAR	104.00	Trans
Resd											na

102926	Yaohou, Zhang		QQ	4:00 PM	3	7/28/2014	1	1	RACK	262.50	Trans
Resd											Past Stays: 5

<u>Activities and Other Charges</u>	<u>Qty</u>	<u>Total Price</u>
Full American Breakfast	3	\$45.00

<u>Service</u>	<u>Date</u>
Nightly Turndown Service	7/25/2014

Total Arrivals for July 25, 2014 is 20

Report Totals: 20

- End Of Report -