



Front Desk Practice Quiz 2

1. Reservations can be made using two or more Guest Types. **Answer: False**

True or False

2. It possible to make a day use reservation in Maestro. **Answer: False**

True or False

3. The letter 'V' next to the left of the Rate Amt field indicates: **Answer: D**

- a) VIP Guest Rate
- b) Vacant Room
- c) Valid Corporate Rate
- d) Variable Rate

4. The Nightly Rate on a reservation is to be found on the: **Answer: B**

- a) Face of the Reservation
- b) Assignment Chart
- c) Guest Folio
- d) Deposit Request

5. A guest reservation using rapid search can NOT be located by: **Answer: B**

- a) Guest [Last] Name
- b) Reservation Number
- c) Guest [First] Name
- d) Arrival Date

6. Information on the Client Profile cannot be changed. **Answer: False**

True or False

7. Cancelled reservations cannot be reinstated. **Answer: False**

True or False

8. Rates that are displayed on Quick Availability are displayed by the Source of Business

Answer: False

True or False

9. A sharer reservation have its own folio. **Answer: True**

True or False

10. You can have multiple room types and multiple rate types on one reservation.

Answer: True

True or False

11. You cannot reverse a check-in. **Answer: False**

True or False

12. You cannot add more than one credit card on a reservation. **Answer: False**

True or False

13. Step Inventory on a reservation refers to: **Answer: D**

- a) A reservation stay longer than 7 nights
- b) Two or more rates booked for the same room
- c) When a guest is moving rooms during their stay
- d) Both b & c