



Practice Quiz – Club & Spa Session 1

1. The fundamental principle(s) of the Maestro User Interface is: **Answer: C**
 - a) For users to be able to use both mouse and keyboard
 - b) For consistency in functionality from module to module
 - c) Both a & b
 - d) To Play movies

2. The Title Bar is located: **Answer: C**
 - a) At the bottom of the screen
 - b) At the side of the screen
 - c) At the top of the screen
 - d) At the center of the screen

3. What does F8 do: **Answer: D**
 - a) Create
 - b) Edit
 - c) Drill Down
 - d) Look Up

4. Is it important to search client profiles for a guest before creating a new client profile?
Answer: True

True or False?

5. The Charge Fee can be modified if you have the authorized function? **Answer: True**

True or False?

6. The spa booking can be created without filling in all the mandatory fields? **Answer: False**

True or False?

7. Which type of text can be carried over to future reservations? **Answer: B**
 - a) Spa Booking Text
 - b) Spa Client Text
 - c) Group Text

d) Credit Card Text

8. List the 4 different types of Status in a booking?

- a) Confirmed
- b) Tentative
- c) Waitlist
- d) Cancelled

9. Add-ons can be added to ANY service. Answer: False

True or False?

10. Discounts can be calculated by: Answer: C

- a) Percentage
- b) Dollar Amount
- c) A & B
- d) Length of Service

11. VIP status can be added to the booking Answer: True

True or False?

12. A service can be booked in an unavailable Service Room. Answer: False

True or False?

13. Spa History cannot be accessed from the Booking Screen. Answer: False

True or False?

14. Health Attributes cannot be added to the Booking. Answer: False

True or False?

15. Bookings can overlap for an occupied Service Room with an override. Answer: True

True or False?