



Practice Quiz – Session 1

1. What does F8 do?
 - a) Create
 - b) Edit
 - c) Delete
 - d) Look Up

2. The Rate that appears on the Quick Availability Screen is driven by:
 - a) The Guest Type
 - b) The number of Guests
 - c) The Yields that are in place
 - d) All of the above

3. The Client Profile may be accessed from all Maestro modules:

True or False?

4. A Client Text is limited to a specific reservation only.

True or False?

5. What is the quick shortcut code for making an Individual Guest Reservation?
 - a) RR
 - b) RS
 - c) RSE
 - d) RP

6. What feature can be used to send messages from a user to another user or group of users?
 - a) Guest Messaging
 - b) Check in Text
 - c) Trace Messaging
 - d) Check out Text

7. Under which field on the guest reservation screen do we add Additional Names to a reservation?
 - a) AR Name
 - b) Sharer Name
 - c) Travels With
 - d) Guest Name

8. Which field can be drilled down to locate the Reservation Activity Log on the Guest Reservation?

- a) Guest Reservation Status
- b) HK/WO Sts
- c) Notes About
- d) Reservation Number Field

9. A Guest Reservation can be cancelled by:

- a) Using F7 key on the reservation number
- b) Using CXL Button on reservation screen
- c) Both A & B
- d) Changing the number of nights to zero

10. Which reservation text field can be configured to pop-up at check in?

- a) Notes About
- b) Client Text
- c) Check In Text
- d) Both A & C