



Front Desk Practice Quiz 2

1. Reservations can be made using two or more Guest Types

True or False

2. It possible to make a day use reservation in Maestro

True or False

3. The letter 'V' next to the left of the Rate Amt field indicates
 - a) VIP Guest Rate
 - b) Vacant Room
 - c) Valid Corporate Rate
 - d) Variable Rate

4. The Nightly Rate on a reservation is to be found on the
 - a) Face of the Reservation
 - b) Assignment Chart
 - c) Guest Folio
 - d) Deposit Request

5. A guest reservation using rapid search can NOT be located by
 - a) Guest [Last] Name
 - b) Reservation Number
 - c) Guest [First] Name
 - d) Arrival Date

6. Information on the Client Profile cannot be changed

True or False

7. Cancelled reservations cannot be reinstated

True or False

8. Rates that are displayed on Quick Availability are displayed by the Source of Business

True or False

9. Does a sharer reservation have its own folio(s)?

True or False

10. You can have multiple room types and multiple rate types on one reservation.

True or False

11. You cannot reverse a check-in.

True or False

12. You cannot add more than one credit card on a reservation.

True or False

13. Step Inventory on a reservation refers to:

- a) A reservation stay longer than 7 nights
- b) Two or more rates booked for the same room
- c) When a guest is moving rooms during their stay
- d) Both b & c