

Sales and Catering Food and Beverage Code Maintenance Quick Reference Guide

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Overview

This Quick Reference Guide will provide the user with the information needed to add, or make changes to Food and Beverage Codes. Included, are options to add menu items on the fly from within a Booking and to add Preset menus.

The reader should already be familiar with the following Maestro functions:

- Maestro User Interface and Function keys
- Access to Sales and Catering Maintenance
- The Naming Convention of the menu codes currently in place



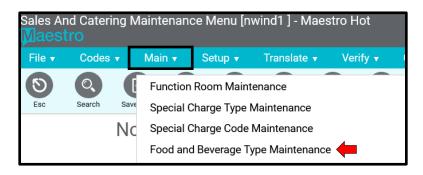


I. Food & Beverage Maintenance

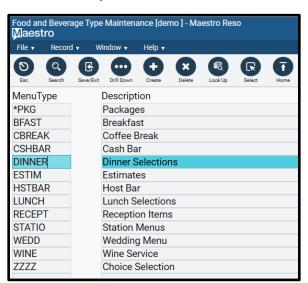
I.I Creating a Food & Beverage Type

Food & Beverage Types may be setup for items such as Meal Types like Dinner, Beverage Types like Wine, and can then be further broken down into specific groups for easy reference.

 From Sales and Catering Maintenance, Select Main | Select Food and Beverage Type Maintenance



- 2) The Food & Beverage Type Maintenance screen will open
- 3) Input the Menu Type and the Description



Field	Action / Purpose of Field
MenuType	Type a 6-character maximum Menu Type
Description	Type a 30-character maximum Description

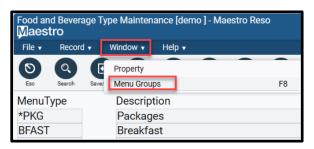




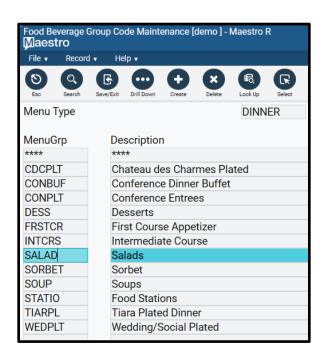
1.2 Creating a Food & Beverage Group

Food & Beverage Groups can be created to allow more definition in creating specific items. Once Food & Beverage Types are created, the associated F&B Group can then be added. Food & Beverage Groups are intended to further break-down the F&B Type in to sub-sections.

1) From the Food & Beverage Type Maintenance screen, Select Window then Select Menu Groups



2) The Food Beverage Group Code Maintenance screen will open



Input the Menu Group in the MenuGrp field and the description of the code in the Description field

Field Field	Action / Purpose of Field
Menugrp	Type a 6-character maximum Menu Group
Description	Type a 30-character maximum Description

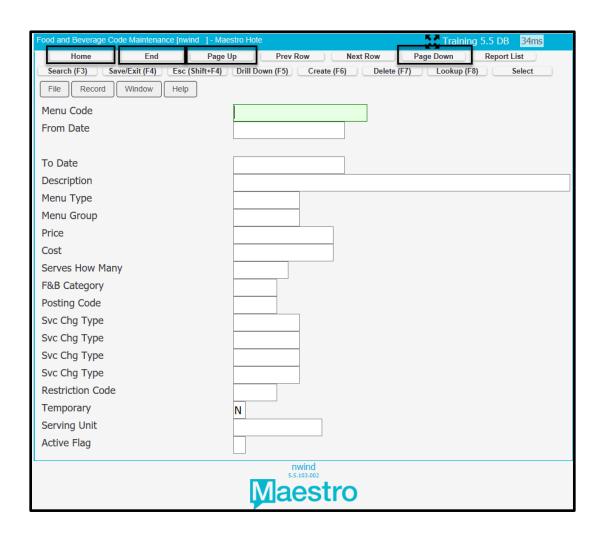




2. Access to Food and Beverage Code Maintenance Screen

To view or manage current Food and Beverage Codes in Maestro or to create a new Food and Beverage Code, begin by logging into Sales & Catering Maintenance.

- 1) Open Sales and Catering Maintenance | Select the Main menu | Select Food and Beverage Code Maintenance
- 2) Maestro does not recommend using the Temporary Food and Beverage Menu items, as these are not easily accessible on a typical list of menu items. With the inclusion of the From / To Date fields during which a menu item can be selected, the Temporary items are now obsolete
- 3) To Navigate to the current menu items:
 - a. Use the PgDn key to scroll through the menu codes alphabetically
 - b. Use the PgUp key to scroll back up
 - c. Use the END key to travel to the last menu item alphabetically
 - d. Use the HOME key to travel to the first menu item in the list







3. Add a New Food and Beverage Menu Item

There are 2 steps to complete for any new Food and Beverage Menu Item in *Maestro*:

- Creating the new Food and Beverage Menu Item Create (F6) in the Menu Code field
- Identify the Item's specifics by adding additional text

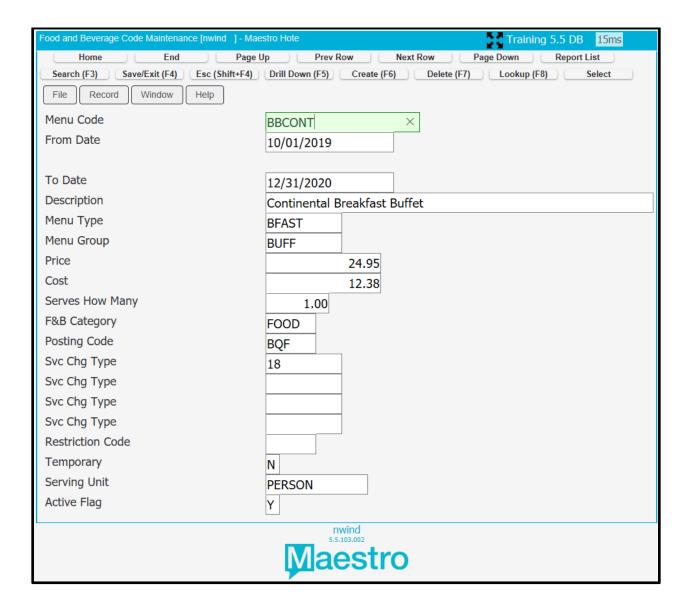
Field	Action / Purpose of Field
Menu Code*	Alphanumeric code that represents the item – Up to 13 characters
From Date	The date the item is available FROM and available for selection
To Date	The date the item expires and is no longer available for selection
Description	Alphanumeric field up to 30 characters – description of menu item
Menu Type	Displays the Menu Type this item belongs to and serves as a filter for the
	user to locate within a booking - Set up in Sales and Catering Maintenance
	Main Food and Beverage Type Maintenance
Menu Group	Displays the Menu Group within the Menu Type this item belongs to and
	serves as a second filter to further define the item type – Set up in Sales and
	Catering Maintenance Main Food and Beverage Type Maintenance
	Window Food and Beverage Groups
Price	The price per serving unit of the item
Cost	The cost per serving unit of the item – useful if the user wants to track the
	cost analysis via the F&B Cost Analysis report found in Other Reports
Serves How Many	Define how many this item will serve - Maestro will do the math based on
	how many are served and how many are in the group for example, 1 for per
	person (1 serving: 1 Guest), or 5 for a bottle of wine (1 bottle: 5 Guests), or
	100 for a platter of hors d'oeuvres (2 Platters : 200 Guests)
F&B Category	Options are FOOD or BEV – Determines where the item displays on the BEO,
	under the FOOD section or the BEVERAGE section
Posting Code	The Posting Code reflects where the revenue will be posted in Maestro – for
	example BQF for Banquet Food – Created in Global Maintenance Setup
	Posting Code Maintenance
Svc Chg Type	Add an automatic service charge by percent or flat dollar amount – There are
	up to 4 spaces available and can be taxable based on the posting code
	attached to the Service Charge code in Global Maintenance when the
	Service Charge code is created under Setup Discount / Service Charge
	Maintenance
Restriction Code	Add a Restriction code if the menu item is not to be served between two
	times on specific days of the week – Restriction codes are generally used for
	alcoholic items and are set up in Sales and Catering Maintenance Codes
	Restriction Code Maintenance – I.e, an item with a restriction code
	representing 2AM - 12 Noon on a Sunday will restrict the user from adding
T	the item to any subevent between these two times for a Sunday event
Temporary	Only input a 'Y' if this item is Temporary – With the Active Flag and From/To
	Date fields now options, this field is rarely used and only by properties who
	have been long time users of Maestro's Sales and Catering Module –
	Generally recommended to leave this blank as the item will not appear using
Conting Unit	any of Maestro's Lookup options The Conting I left will appear on the PEO, for example \$04.05 per (person)
Serving Unit	The Serving Unit will appear on the BEO – for example \$24.95 per 'person'
	where 'person' is the serving unit – Other examples might be 'bottle', 'each',





	'platter', '50 people' or 'dozen' to name a few – These are generally found on the Sales and Catering menus
Active Flag	Select a 'Y' to ensure this item is Active and appears on any Lookup option – a 'N' will ensure the item does NOT appear for selection on any BEO – for example seasonal items or items no longer offered but with a history of having been selected in the past

^{*}Mandatory fields have the field name underlined





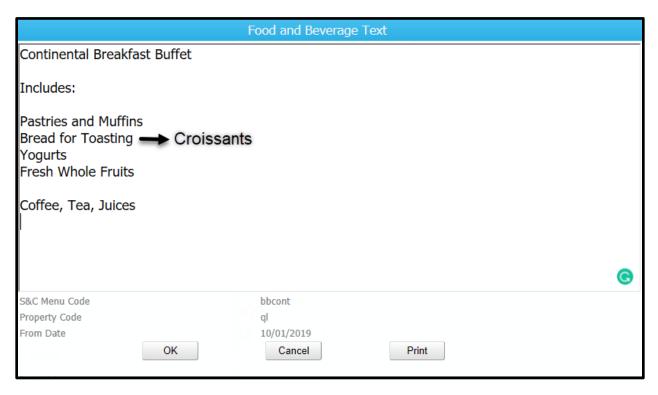


3.I Adding Food and Beverage Code Text

Select Window | Select Food and Beverage Text during item code creation.

- The Food and Beverage text can be added to the Menu Code currently displayed
- Any text added will override the Description
- This includes the menu title, so re-enter the Description in the Notepad feature, when text is used
- This is a great opportunity to add details of what the menu includes, as it will appear on the BEO
- If nothing is added in the Food and Beverage Text, Maestro will display the Food and Beverage Description of the food item on the BEO

Note: This Text may be edited, by authorized users within a Booking, to allow for any substitutions from within Menu Items. **Example** – Change Bread for Toasting to Croissants in the below text



4. Additional Options for Food & Beverage Codes

4.I Edit a Menu Code



- 1) When either a **Menu Code** or **From Date** is changed, Maestro will create a new Menu Item altogether
- 2) A Menu Code and From Date cannot be modified on an existing Food and Beverage Item
- 3) All fields from To Date down can be modified without disrupting the Menu Item



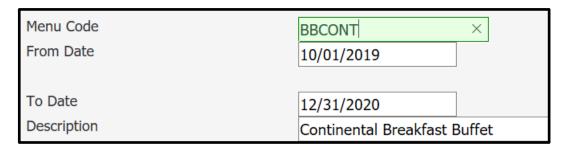


4.2 Locate a Menu Code

- 1) Key in the full Menu Code in the Menu Code field and press enter, OR
- 2) Place the cursor in the Menu Code field and enter the first 3 letters of the code



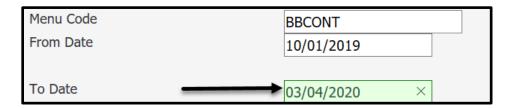
- 3) Select Page Down to access the closest Menu Code matching your criteria
- 4) Continue to use Page Up or Page Down to locate the specific menu code being searched for



4.3 Delete/Deactivate a Menu Code

If the Menu Code is currently in use within Sales and Catering bookings, or has a history through Sales and Catering Audits, the code cannot be deleted. Only Food and Beverage Items that have never been used can be deleted.

- 1) Place the cursor in the **Menu Code** field
- 2) Delete (F7) and OK to confirm
- 3) If the Food and Beverage item has been used a message will pop up not allowing the deletion
- 4) To deactivate the Menu Code:
 - a. Edit the To Date to the current date so it does not appear on future F&B lists, OR



b. Edit the Active field to 'N' so it does not appear on future F&B lists





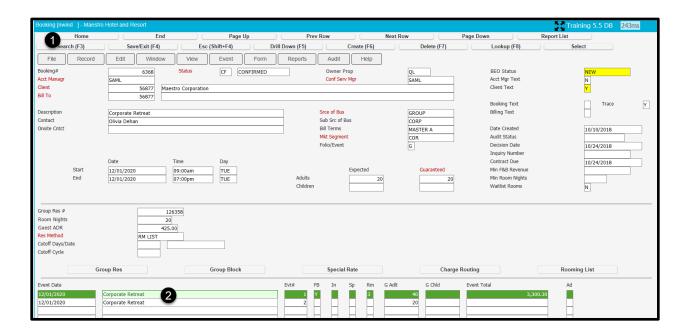


4.4 Add Menu Codes During the Booking Process

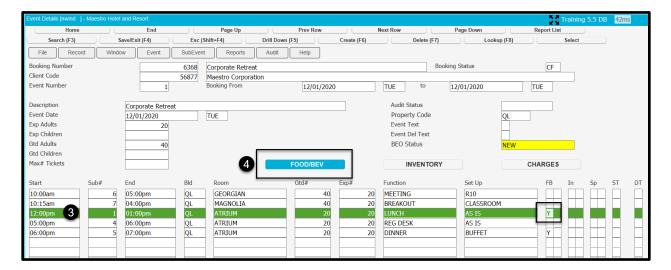
4.4.1 Add a Single Menu Code on the Fly

Menu Codes can be added on the fly during the Booking process. These items can be new permanent codes or added for just this specific group during the dates of their events.

- 1) Open the Booking screen
- 2) Drill down (F5) on the Booking Event to access the Event Details screen



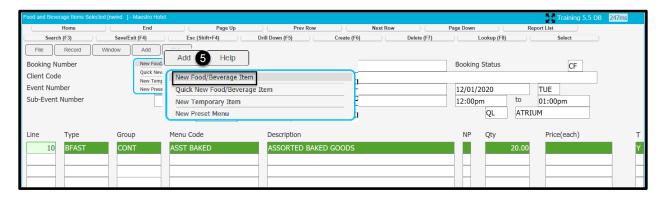
- Select the appropriate sub event
- 4) Select the current list of Food and Beverage items for that sub event



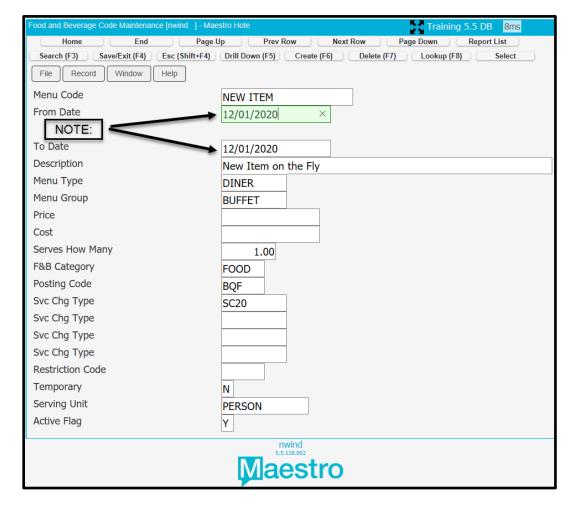




- 5) Select Add | Select New Food/Beverage Item
- 6) Once selected, the previously discussed Food and Beverage Code Maintenance screen appears, and can be configured for this new item



7) Fill in the fields as required



Note: If this item is only to be available for a specific group, i.e. not available at any other time, ensure the From and To dates reflect the arrival and departure dates of the group

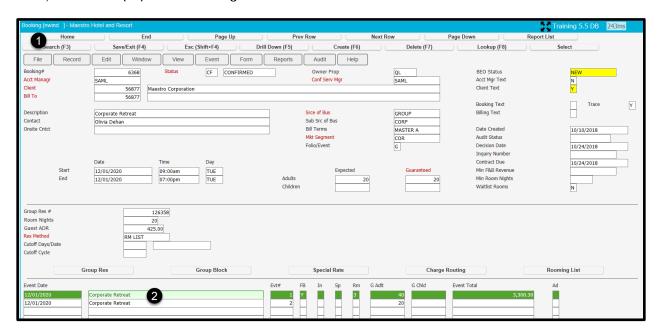




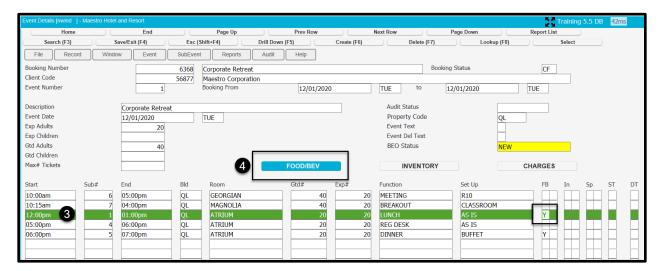
4.4.2 Add a Quick New Food/Beverage Item

The Option of A "Quick" New Food/Beverage Item adds items based on system defaults, and is NOT included in any Reporting

- 1) Open the Booking Entry screen
- 2) Drilldown (F5) on the Booking Event to access the Event Details screen



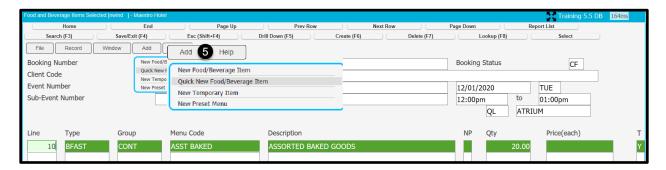
- 3) Select the appropriate sub event
- 4) Select the current list of Food and Beverage items for that sub event



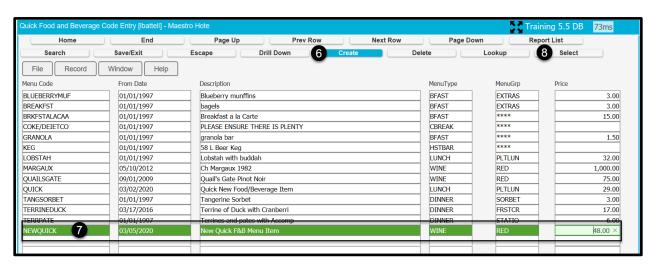




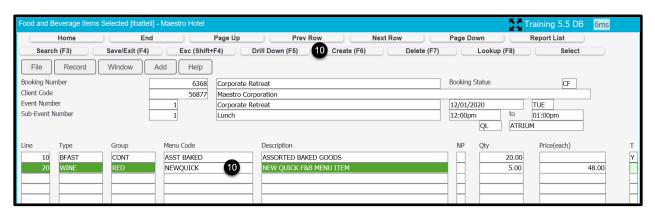
5) Select Add | Select Quick New Food/Beverage Item



- 6) Create (F6) to move the cursor to the next available line
- 7) Add the item as required ensuring the FROM date is the arrival date of the booking
- 8) Enter (Select) to the next line



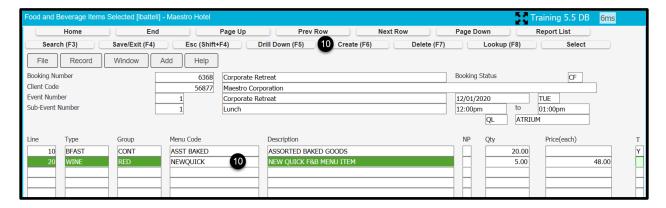
- 9) Save/Exit (F4) to return to the Food and Beverage Items Selected screen
- 10) Create (F6) to add the new item



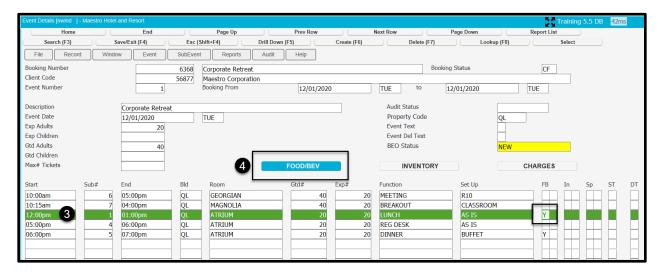




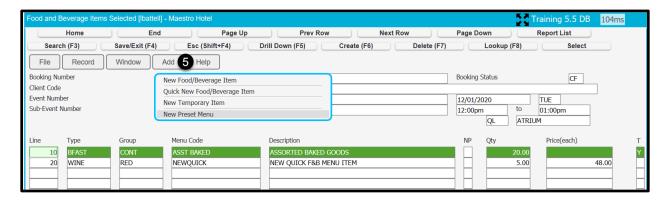
- 4.4.3 Add a New Preset Menu on the Fly
 - 1) Open the Booking Entry screen
 - 2) Drilldown (F5) on the Booking Event to access the Event Details screen



- 3) Select the appropriate sub event
- 4) Select the current list of Food and Beverage items for that sub event



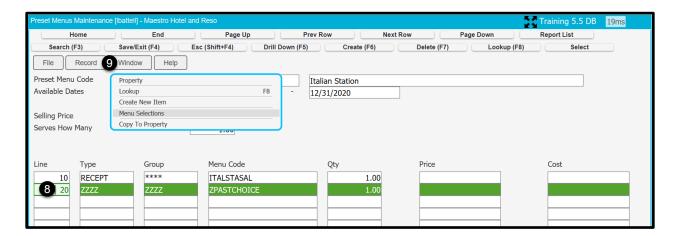
5) Select Add | Select New Preset Menu



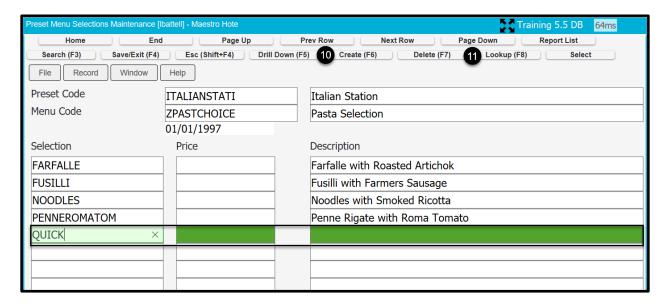




- 6) This option can be used to add an existing menu code to an existing preset menu OR to add a completely new Preset menu utilizing existing menu codes as the menu selections
- 7) Find the Preset menu to add a new menu selection



- 8) To add a new menu selection to one of the 'courses' on a Preset Menu, select the Course
- 9) Select Window | Select Menu Selections



- 10) Create (F6) to move the cursor to the next available line
- 11) Lookup (F8) to select the new menu selection for this course within the Preset Menu and Enter to the next line
- 12) Save/Exit (F4) back to the booking to complete adding the Food and Beverage items

Note: See the next section on Adding Preset Menus in Sales and Catering

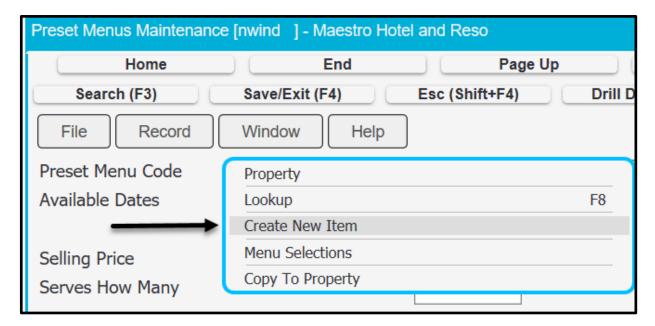




5. Creation of a Preset Menu

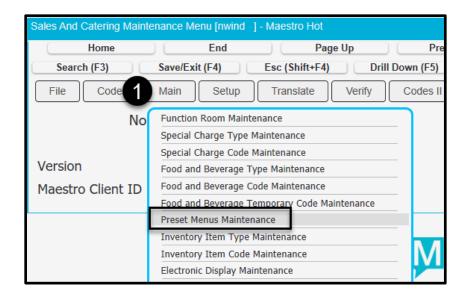
A Preset Menu is created when guests need to choose from a predetermined short list of Food and Beverage items.

- All Menu Selection Codes including menu components/courses should be created first
- If an item has been missed Select **Window** | **Select Create New Item** from within the Preset Menus Maintenance Screen to add an item on the fly



5.I Create a Preset Menu

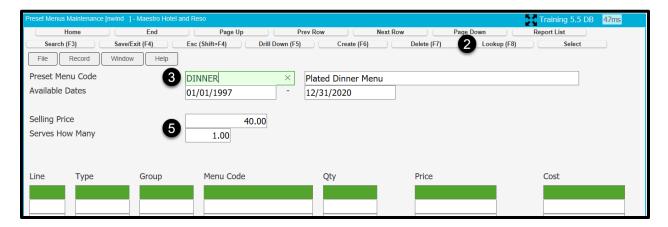
- 5.1.1 Find the Name of the Preset Menu
 - 1) From the Sales and Catering Maintenance module, Select Main | Select Preset Menus Maintenance





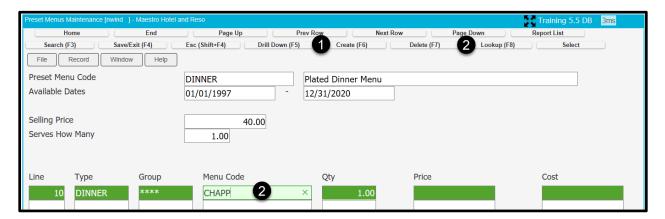


- 2) Lookup (F8) on the Preset Menu Code field OR
- 3) Search (F3) to find the menu code where there is a long list of codes
- 4) Input the first 2 or 3 letters of the menu code then Lookup (F8) to access the list of menu codes at the place where the item might be found instead of the top of the list. I.e. Input DIN to start searching for a DINNER Preset Menu Code
- 5) Maestro will display the "Selling Price" and "Serves How Many" fields



5.1.2 Add the Courses

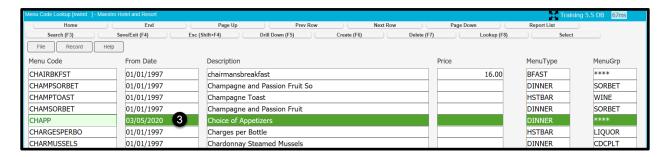
- 1) Place the cursor in the Line field in the first available line, then Create (F6) to begin a new line item
- 2) Lookup (F8) to select the Menu Code that has been created for the first "Choice or Course" option filter







3) This code may be a specific menu component or may be a "Choice of" code, i.e. Choice of Appetizer. Actual Choices/Menu selections will be added later

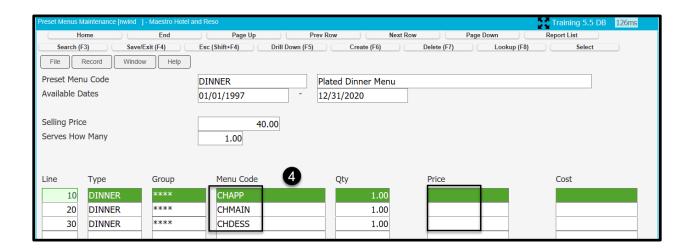


4) Once all Choice categories have been listed, individual items can now be assigned for each

Example: A Preset Menu can be used to select the Appetizer, Main Dish, and Dessert for a Plated Dinner.

In the below Preset Menu, an individual item will have been created for:

- Plated Dinner Menu ~ Price of \$40.00 per person
- Choice of Appetizers ~ no additional price
- Choice of Main ~ no additional price
- Choice of Dessert ~ no additional price



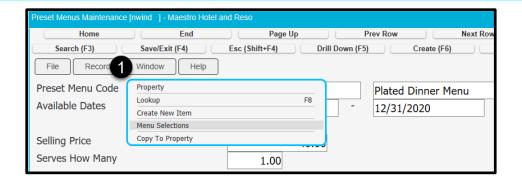
5.1.3 Add the Menu Selections (Choices)

Link the menu selections to the Choice/Course menu codes. They will pop up when the Preset Menu Code is selected in a Booking. These choices are specific to this Preset Menu.

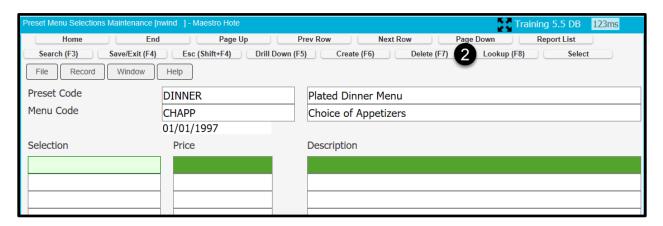
1) Select Window | Select Menu Selections



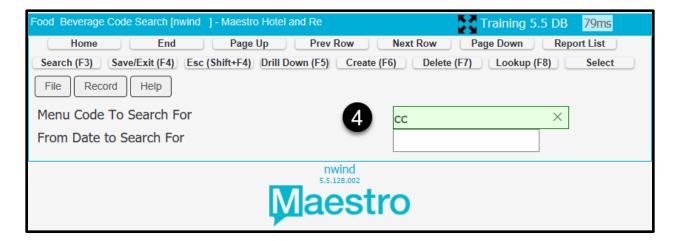




2) Use the Lookup (F8) key and select the Menu Code that is a choice or selection under this particular "Choice" Menu, OR



- 3) After Lookup (F8), Search (F3) to find the menu code where a long list of codes is available
- 4) Input the first 2 or 3 letters of the menu code then Enter twice to access the list of menu codes at the place where the item might be found instead of the top of the list which is the default



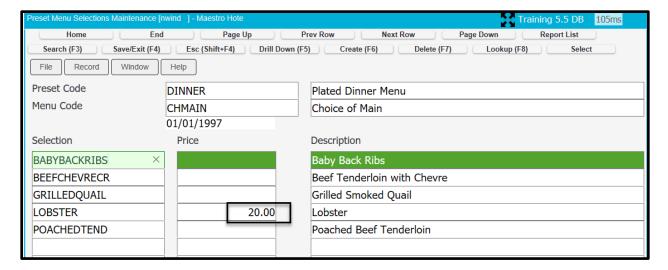




5) Select the item and choose Enter (Select)



Note: A surcharge price may be added to any specific menu selections, that will apply as an addition to the original Preset Menu Code Price. In the below example, the original price of \$40.00 will be charged, and an additional \$20.00 will be added if the Lobster is selected. This will result in a total charge of \$60.00 for each guest selecting the Lobster main course.



Example: The Options in the Plated Dinner Menu for Main Course Selections are as follows

In the above example, an item has been created for:

- 1) Plated Dinner Menu ~ Price of \$40.00
- 2) Main Course Selections ~ no price
- 3) Baby Back Ribs (and additional \$0 Entrees) ~ no price
- 4) Lobster ~ \$20.00 additional per guest

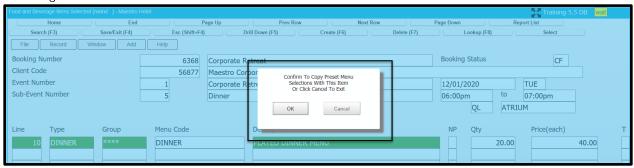
5.1.4 Utilizing a Preset Menu in a Sales and Catering Booking

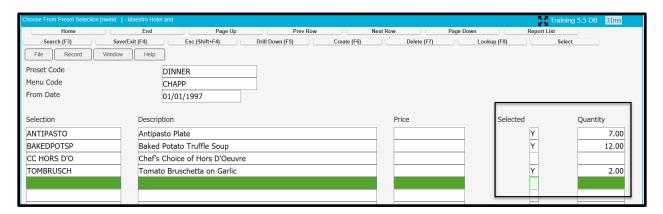
When adding a Preset Menu to a Booking, the user will be prompted for selection by displaying the list of items for each course in the order the courses were added to the Preset Menu. The user makes the choices for each course, then Save/Exit (F4) to prompt Maestro to pop up the next courses selections.





Each Choice or Course, in this example, will display the list of choices to select from. The user can select more than one selection and the total Quantity can be less than, equal or greater than the number of guests attending.





5.1.5 Preset Menu without Menu Selections

A Preset Menu does NOT have to have menu selections added to each course. They can also be created where each course is already defined. For example, a wedding package could include 'Courses' of:

Toast
Host Bar
Hors D 'Oeuvres
Wine
Main Course
Wedding Cake
Host Bar
Late Night Buffet

In the above example:

- Each 'course' has just one option so Menu Selections are not required to be added
- This example makes adding a typical wedding package Food and Beverage options easier
- The user selects one Menu option: I.e., Wedding Package 1 on the booking and all the items automatically display on the bookings' Food and Beverage Items list and BEO
- Details for each course would be found in the Food and Beverage Text

