

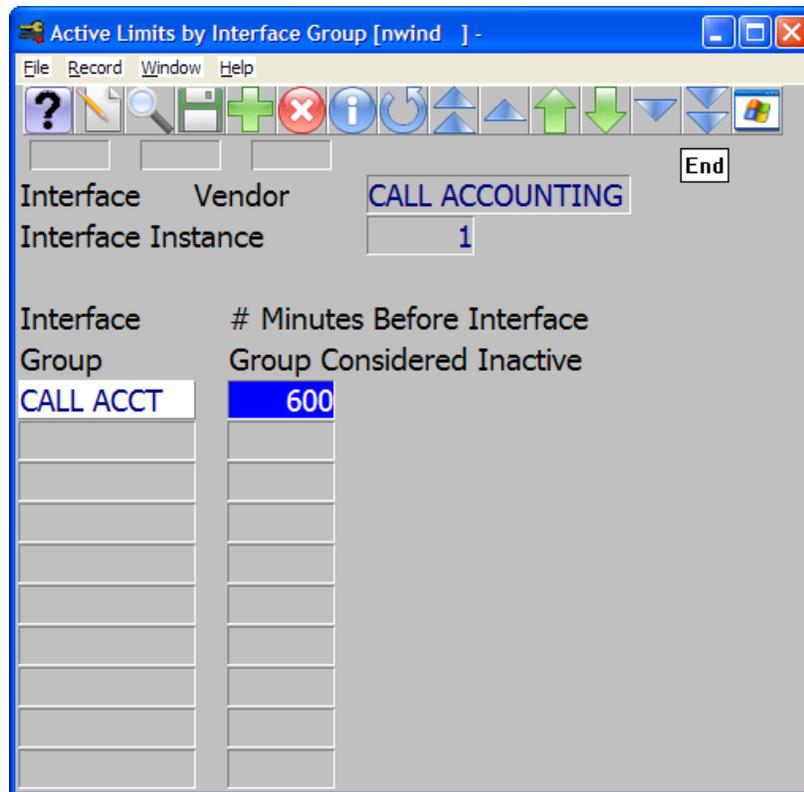
Interface Action is the last status that the user has set the interface to.

Status is Maestro's best guess as to whether there is an issue with this interface or not.

The Interface Activity Lookup screen also allows the user to stall an interface. Under Window is an option 'Interface Begin/End'. This program will see that the interface is currently running and will 'stop' it. It does not end the interface program but merely stops it from processing transactions. The interface will continue to run but will only check to see if the user has turned it back on. If the user chooses the 'Interface Begin/End' a second time the interface will start processing transactions again. The Interface Action will indicate 'End Interface' or 'Begin Interface' if the user has selected to stop/start the interface using this mechanism.

TCP Connection Status is the status of a TCP connection if the interface communicates by TCP. This is only for the Control interface. If the TCP connection goes down, this field will indicate **DOWN**.

The Active Limits by Interface Group allows the user to set the number of minutes before Maestro believes there could be an issue with the interface.



This screen is available from each interface which updates the Current Status INTERFACES status field. From each of the setup screens of the interfaces, select Window and choose 'Active Limits by Interface Group'. The example above shows the call accounting interface.

Interface Group is the type of interface. For a complete list of the Interface Groups see the list below.

Minutes Before Interface Group Considered Inactive is the number of minutes before Maestro will assume that the interface has stalled. Keep in mind that it could be an indication that the 3rd party device has stalled or the Maestro interface has stalled. It is also possible that there is nothing wrong but simply a lack of activity. For example, above the minutes is set to 600. This is 10 hours. If after 10 hours Maestro has not processed a call accounting transaction the Current Status INTERFACES field will show as **ERR**.

CALL ACCT	CALL ACCOUNTING
CRS	CENTRAL RESERVATIONS
DELPHI	DELPHI INTERFACE
ENERGY MGT	ENERGY MANAGEMENT
GAMES	GAMES
GENERAL	GENERAL PURPOSE
INTERNET	INTERNET
KEY CARD	KEY CARD
MINIBAR	MINIBAR
MOVIES	MOVIES
PBX	PBX
POS	POINT OF SALE
SAFE	SAFE
VOICE MAIL	VOICE MAIL