



Release Summary 5.4.066- 5.4.096

Global Maintenance

Description	Available in Version	Incident #	Global System Option #
NEW - Global System Option 677 – Allow Room Type and Suite Type codes to be the same. Defaults to “N” – Room Type code and Suite Code cannot be the same. Set to “Y” – Allow Room Type Code & Suite Code to be the same. For ResWave and GDS, Room Type and Suite Type codes cannot be duplicated.	5.4.066	187972	677
NEW – A new Clerk Code/Group Authorized Function to control user’s ability to Update Stats. If this code is assigned to any Clerk Code or Clerk Group, only those individuals can update stats when running reports. If the code is not applied to any Clerk Codes, all users have the ability to update stats when running reports. Authorized Function code is Source Module FD // Code UST	5.4.076	150976	
NEW – Client Profile Secondary Address. A new field has been added to the Client Profile. From the Window drop down, Secondary Address can be entered	5.4.080	169603	
NEW – Owner and Member reports can now be included in the Night Audit and Contingency Print Schedule to auto produce.	5.4.095	207331	
Enhancement to Client Profile Merge – the phone number comparison check has been enhanced to remove the leading 0’s and 1’s and only compare the digits.	5.4.083	210614	
NEW – Global System Option 695 to control email sent on Clerk Code Password reset. A new system option to control what messages are sent when a Clerk Code password is reset N = Nothing will be sent T = A Trace will be sent B = Both a Trace & Email will be sent (if email traces are turned on)	5.4.088	211957	695
NEW – The ability to charge a 5 th fixed Room Tax has been added to Global Maintenance. A Fixed tax can be configured at the Room type level to allow for a fixed taxed based on room number to be posted. The unit value per room number can be configured.	5.4.097	207673	692 & 693

Front Desk

Description	Available in Version	Incident #	Global System Option #
NEW - Enhanced Calendar Space Chart to display Off Market count. The Calendar Space Chart has been enhanced to display count of Rooms off Market. Off Market count will display for both Calendar display options, as per FD Maintenance System option configured, “Y / N” Use GTD Calendar Chart.	5.4.067	197023	
NEW - Ability to run Hspk Assignments by building Code.	5.4.066	179371	

Housekeeping Assignment Screen now has filter to restrict assignment to a single building			
Advance Deposit Recalculation When reprocessing Advance deposit due, currently applied payments will not be taken into account.	5.4.068	200808	
Display of Off Market on Room Number Tape Chart(s) – Room number Tape Chart(s) will now display off market status (1 st or 2 nd) for applicable dates.	5.4.068	200963	
Voucher Generation with Package Reconciliation person count. When generating per person privileges / vouchers based on a room rate, use the guest count on the assignment chart for non-shares and the guest counts on the face of the reservation for sharers.	5.4.070	194651	
NEW – Ability to F5 or right click on the Survey Rating Field on a Guest Reservation Screen to review the Survey comments Summary	5.4.069	196680	
ID Scanner Improvements Add the ID Scanner type to the setup of the individual machines and scanners. This ensures that the right command is always passed to the scanner (to do the actually scan). Computer/scanner setup will need to be reconfigured to add.	5.4.073	188066	
Improvements to Vessel Search in Reservation Search screen When doing a vessel search for a reservation, take reservation status and include all properties flags into account when displaying results. Also, only return reservations that have vessels that match on the name searched for.	5.4.073	202587	
NEW - Posting Audit Report additional Print Commands have been added for Posted Method/ Record Type / Profit Centre. These options have been added as configurable for Contingency reports and Night Audit reports.	5.4.075	202343	
NEW – Service Codes print on Housekeeping Assignment Sheets. The Option to Print Service Codes Y/N, has been added to the Housekeeping Assignment Screen	5.4.076	205072	
NEW – Vessel Screen has been enhanced with new fields for; Vessel Captain Country Flag Home Port Radio ID	5.4.077	204088	
Credit check Across Properties	5.4.072	203678	
NEW – Ability to add a Hspk Service from the Assignment chart and ability to enter the fee to be charged	5.4.079	207218	
NEW – Enhanced Reservation Activity Log The Reservation Activity log has been enhanced to include in house reservations length of stay changes, performed by adding step inventory	5.4.083	205960	
NEW - Enhanced Housekeeping Service Schedule to include Day of week. The Housekeeping Service Schedule accessed via the Front Desk Reservation Assignment chart has been enhanced to display the day of week.	5.4.086	210844	
NEW –Guest Communication Preference Screen Added ability to ask the guest for their communication preference, email or SMS Text, and record and action this option. The communication preference option allows user to configure the method the guest wants the hotel communicate with them and update the corresponding email/SMS details. For this, added the following changes: > A new Screen to record Guest Communication Preferences > This screen can be added to the Order of Reservations for Create	5.4.093	211342	



and Check in > Use the communication preferences, if configured during the soft check-in procedure > Use the communication preferences, if configured, during sending of guest alerts > Use the communication preferences for sending out emails with folio during checkout > Copy the communication preferences through the guest history (this is a configurable option)			
NEW – Right Signature eSign Integration A new interface with Right Signature to allow for electronic signing of documents. Information on Right Signature can be found here https://rightsignature.com/	5.4.079	207867	

Front Desk Reporting

Description	Available in Version	Incident #	Global System Option #
GEM Guest Satisfaction by Clerk Report – Management reports. A fix has been made to Apply the Clerk / Department Code filter to all reservation activity, including reservation creation.	5.4.066	199700	
Management Reports – Revenue Forecast report This report is now able to be run as a CSV (Excel) and able to be scheduled as part of the Night Audit to run for 365 days ahead, and able to be emailed in Audit report set up.	5.4.069	189267 & 180785	
In house Guests by Arrival Date added to Contingency Report and Night Audit Report Set up.	5.4.071	196056	

Maestro Web

Description	Available in Version	Incident #	Global System Option #
Maestro Web to set the mime Type. When utilizing Crystal Export functionality to Excel, Word etc, the program will either download or open directly into the appropriate program according to your computer and browser settings.	5.4.078	207592	
Maestro Web – color adjustments Minor adjustments to the color palate for Maestro Web have been made.	5.4.067	201037	

Sales & Catering

Description	Available in Version	Incident #	Global System Option #
NEW – Added Include Quotes Y/N Flag to Sales & Catering Pace	5.4.076	203179	



report.			
Increase font to \$XXX.XX on GRC Rate field	5.4.079	207334	
Display Variable Package Rates, including components on GRC	5.4.079	207342	
NEW – Revenue by Booking Report available as CSV (excel) and enhanced. Service Charges, F&B Minimums and S&C taxes have been added to the Revenue by Booking Report, as well as the ability to run the report directly to an Excel CSV.	5.4.086	204749	
Enhancement to Inquiries Conversion An enhancement has been made when an Inquiry is converted to a booking, the Contact and Market Segment entered on the Inquiry will be auto created as the Client Contact with details and Market Segment for the Booking.	5.4.096	204756	

Timeshare/Condo Management

Description	Available in Version	Incident #	Global System Option #
Owner Profile Deletion When an Owner profile is deleted the owner client code will be removed from the billing set up in Work Order	5.4.067	200760	
NEW – Ability to view Owner Profile Text or Client Profile Text in Client Text field on a Reservation. Global System Option 685 Y/N. When set to Y – Owner Text will appear in Client Text field on a Room Reservation When set to N – Client Profile Text will appear on Client Text field on a Room Reservation.	5.4.076	204286	685
NEW – Folio Type Option within Owner allowing for billing of specific items to specific folios for statement generation and reporting. Folio type can be specified when running Reports and check processing. For example, a Due's only Folio Type. Up to 3 specific Folio Types can be configured in Global Maintenance System Options 574, 575, 579 and 582 which controls what folio type receipts go to. Clerk Code/Group Authorized Function code of TC 15 must be assigned to allow those users to populate Folio Type in reporting.	5.4.049	192224	574/575/ 579/582 & Clerk Authorize Function TC 15
Modify the Owner Maintenance fee posting so it allows using the same installment code to be posted every month.	5.4.079	207348	

Spa

Description	Available in Version	Incident #	Global System Option #
NEW - Ability to email Receipt from Spa for Insurance. Add ability to email an insurance receipt from the Treatment booking screen, either from the menu or by hitting the receipt button. This will only work with Crystal 2013 – it runs the crystal and emails the Resulting Crystal Report. Two things are needed – the insurance receipt needs to be set up as	5.4.073	169840	



Crystal Reports Default "insreceipt", rather than as a userform, and an email cover letter (with email source 'si') needs to be configured. Currently, the spaticket.rpt Crystal is set up as a userform on the screen, so move it over to a Crystal Reports Default.			
NEW - Spa Credit Check – When a spa booking is associated to a Front Desk Room and or Package, to include future charges and unused entitlements in Spa Credit Check calculation. System Option "R" in Spa System Option Set up screen, will include future charges/entitlements in spa Credit Check. If Front Desk Credit isn't available, user will receive a pop up advising payment is to be collected at Spa.	5.4.076	203635	
NEW – If A/R assigned is changed as the settlement method (to pay own) on a Spa Booking, this activity will be logged in the Spa Activity log	5.4.079	208014	
Spa Services e-Confirmation now displaying booked services in Date, then Time display order	5.4.077	206577	
NEW – Spa & Facility same day/time, same client, allow or disallow Time Overlap feature. For conflict management of same guest booking Spa and Facilities. This Feature will allow or not allow reservations for Spa and Facilities to be booked for the same date and time, for the same Client Code # (guest). A Flag has been added to the Spa Maintenance > Set Up > System Options Screen. Time Overlap Control Y/N. When "N" no, guests with the same client profile will be able to book Spa and Facilities bookings for the same date and time. When "Y" Time Overlap will not allow the Guest booking spa & facilities for the same date and time. This will apply to all Spa Services and all Activities configured in Facilities. Should exceptions be needed, to allow specific Spa Services to overlap with some Facilities activities, the Allow Time Overlap screen allows for the configuration of exceptions. In Spa Maintenance > Set Up > Allow Time Overlap. Users can indicate the Type and Codes that are allowed to overlap. If the Type is entered and the Code is left blank, the time overlap allow will apply to all Codes associated to that Type.	5.4.080	201312	
NEW – Added Transfer to Room button to Spa Settlement Screen The ability to Transfer a Spa charge to a Front Desk folio has been added to the Spa Settlement Screen. If a Front Desk Reservation is not attached to the Spa Booking, the user can do an F8 look up in the Transfer to Room Screen to locate the room to transfer the charge to. This feature is available for Service Groups as well as individual bookings.	5.4.086	178575	
Enhancement to Move screen. The Gender Preference has been added to the MOVE screen and pop up provided when gender preference is flagged.	5.4.086	210380	

Retail POS

Description	Available in Version	Incident #	Global System Option #
NEW – Active / Inactive flags for Item Categories and Item Codes. A new feature has been added allowing users to make retail items and	5.4.070	201275	



<p>or categories active or Inactive.</p> <p>In Retail POS Maintenance a column has been added to allow a category to be made Inactive. When a Category is made Inactive, all items in that category also become inactive. A toggle button allows for viewing of ALL, only Active or only Inactive Categories.</p> <p>Item Codes also have a column to make individual Items Inactive. A toggle button allows for viewing of ALL, only Active or only Inactive Items.</p> <p>For POS Entry, Item code look up and inventory entry screens, will only display Active Items.</p>			
<p>NEW - RPOS Payment able to leave change as a Gratuity – In RPOS Set up screen there is a new flag “Post Change as Gratuity” Y/N. When the flag is set to Y, when in the settlement screen, if the payment entered is greater than the charge amount, user will receive a pop up asking if they wish to post the change as a Gratuity. If Yes, they can then assign the provider to whom the change is to be given.</p>	5.4.073	142706	

Facilities

Description	Available in Version	Incident #	Global System Option #
<p>New – Spa & Facilities able to post a Zero Dollar charge to a folio – System Option.</p> <p>In Spa & Activities Maintenance > Set Up > System Options, two new options have been added. Post Zero Facility Charge “Y/N” and Post Zero Spa Charge “Y/N”.</p> <p>This allows users to create a booking, apply a 100% discount, and from the Window drop down choose Post Charge. The folio will be created with a Zero dollar charge to the assigned posting code. Folio can then be provided to the guest showing the no fee for activity or service.</p> <p>User cannot manually drill down into folio and create a zero dollar posting. Users must use the method outlined above.</p>	5.4.066	193840	
<p>NEW – Facilities Two Week Schedule and Availability, display Red when class is full.</p> <p>The Facilities Availability Screen and Two week Schedule screen have been enhanced to now display in Red when a class or activity is sold out. Users can drill down (right click or F5) on the red space to create a waitlisted booking for the sold out time period.</p>	5.4.067	178869	

Membership

Description	Available in Version	Incident #	Global System Option #
<p>NEW- Member Profile Text print option on Membership Reporting report</p> <p>A Print Text Y/N Flag option has been added to the Membership Reporting report to include/ exclude Member Profile Text on the report.</p>	5.4.066	197270	



New Feature – Auto Create new Folio for the Current Month When Global System option 678 is set to “Y”, Maestro will automatically create a new Member Folio for the Current Month, for the first posting made in that month. If a posting has been made in the current month, on an older folio, a new folio will not be created; the folio with the current month posting will be used.	5.4.067	200321	678
Changes to the emailing of the member statement to use Crystal report rather than the XML file. If the hotel is using crystal 2013 for their crystal reporting, the option of emailing a pdf from the crystal report to their client, rather than having to set up the xml template to generate the pdf. The Statement Print Format for Members can be left as a “c” for either printing the reports or emailing the reports. The Crystal report will need to be modified in order to accept the client code, so that it can run for one client at a time. If the client code is 0, run for all clients (the entire work file)	5.4.071	202182	
NEW – Member EFT excludes members with no credit card & exclude postings after Billing Cutoff date, but not rebates/credits posted. Two New System options for EFT processing have been added to Spa System Options in Spa Maintenance. Exclude Members with no CC in EFT – Y or N. Entering a Y will suppress any Member without a Credit Card number entered on their profile, from the EFT Report and Generation Exclude Future Postings in EFT – Y or N. Entering a Y, any charges or postings made after the entered “Billing Cutoff date” in the Generate EFT field will not be included. Any Credits or negative amount postings will be included. For example a rebate or credit.	5.4.069	199503	680/681
NEW – Global System Option 678, Create a New Member Folio with POS Posting in a new Month. When Global System Option 678 is set to “Y”, when an interfaced POS charge is applied to a folio, in a new month, a new folio for that month will be created. Once the new folio is created, the interface will continue to use this folio until the end of the month.	5.4.076	206476	678
NEW – EFT access message pop up when user doesn’t have Clerk Code Authorized Function	5.4.079	205620	

ResWave

Description	Available in Version	Incident #	Global System Option #
On-Line Work Order Report format. A new set up option in Work order Maintenance, Global Set up allows the user to specify which work order form to use when generating the on-line work order.	5.4.066	200636	673
Ability to delete or exclude Suite room numbers from ResWave Room number maintenance Screen Web Room/Suite Number Text	5.4.076	122740	

Mobile

Description	Available in Version	Incident #	Global System Option #
Enhancement – Added the ability to display a total average nightly rate on the Digital Registration Card	5.4.094	210420	

Interfaces

Description	Available in Version	Incident #	Global System Option #
Ability to configure multiple ID scanners, with Clerk Code scanner selection at first attempt to scan	5.4.068	197173	
Wristbands able to work as Guest ID cards The previous minimum length for a guest ID card was 9 chars. It has been lowered to 8 digits.	5.4.073	204065	
Enhanced POS Interface to allow user to search for by what has been noted in Maestro in the “Display As Field” on a Group or Company profile.	5.4.075	204069	
Passport / Document Scanner selection look up uses new scanner set up file (gbintscan3) to facilitate multiple scanner look up	5.4.075	205699	
Allow Micros to send either a 2 digit or 9 digit workstation ID.	5.4.076	205894	
NEW - Hotek Key Card Interface Only works tcp/ip. Supports track 2, making additional keys.	5.4.071	203221	
NEW – Genomi Interface enhanced to include all User Fields for Client & Reservations and Client Profile Secondary Address	5.4.080	169603	
NEW – Enhanced PBX interface to display Guest Name and Room number on the phone. System option 694 has been created for this purpose. Set this option to blank or N and the logic is disabled. Set this option to a numeric value greater than 10 and less than 25 and this logic is turned on. The length set in the system option will be the total length of the name formatted with the extension.	5.4.083	209971	694
NEW – Right Signature eSign Integration A new interface with Right Signature to allow for electronic signing of documents. Information on Right Signature can be found here https://rightsignature.com/	5.4.079	207867	
Enhanced Genomi Interface to include Sharer logic.	5.4.088	211554	