

## Release Summary Notes Maestro Version 5.1.126 to 5.1.149

### Global System Setup

Description	Version	Ref #	Opt#
<b>Maestro Email - Now supports Multiple Reply To &amp; Authentication Credentials</b> A change has been made to the email handling in multi-property environment to support separate Reply To and From addresses as well as separate authentication credentials by property.	5.1.126	67128	
<b>Maestro Email – Email Address on Client Profile Now Defaults when Sending</b> The email address that is entered on the Client Profile screen will now default when using the Send Email feature.	5.1.129	69773	
<b>VAT Display – Can Include VAT from Breakdown Folio</b> A change has been made to allow the folio to display total VAT for the reservation, on the guest folio, even if some items with VAT are posted on a breakdown folio.	5.1.133	74081	448

### Front Desk

Description	Version	Ref #	Opt#
<b>Same Room Number Assigned to Two Reservations Arriving on the Same Day</b> In certain circumstances in previous versions, Maestro was allowing the same room to be assigned to the different reservations arriving on the same day. This has now been corrected.	5.1.126	67405	
<b>Dynamic Packaging - Rooming List Rate Calculations</b> A change has been made to the Rooming List Import calculate dynamic package rates correctly based on reservation Arrival and Departure Dates.	5.1.126	67190	
<b>Rate Change on Reservation – Posting Code Now Updates</b> When a Room Type Change is completed and that room is assigned to a Rate Type that is not a Daily Rate, Maestro now properly updates the Posting Code associated with the Rate Type based on the Room Type assigned.	5.1.127	68092	
<b>Current Status Display - Second Offmarket Status</b> The Current Status Screen now correctly displays availability numbers when rooms that have a second Offmarket Status are being removed from the total rooms available for sale.	5.1.128	69027	
<b>New Prompt at Check Out – Displays when there are Unposted Charges</b> A new prompt will now display when attempting to check out guest or group reservations, if there are unposted charges remaining. The prompt will ask the user if they wish to open a new folio, post charges and complete the check out. The clerk is also prompted to check the settlement method on the new folio once the charges are posted.	5.1.128	69008	
<b>Request For Information Screen – F4 Key Now Saves and Exits</b> The Request for Information Screen now allows the user to exit the screen using F4 or the Exit Key. In previous versions, Shift + F4 was required to exit the screen in previous versions.	5.1.131	69575	
<b>Tape Charts - Room Attribute Display</b>	5.1.132	72076	

## Release Summary Notes Maestro Version 5.1.126 to 5.1.149

In previous versions, Room Attributes were not properly displaying by Room Number on the 1 and 2 Week Tape Charts. This has now been corrected.			
<b>Youth Extra Person Category Counts - No Longer Disappears From #G Field</b> Maestro now saves the number of Youths when entered into the Extra Person Category Screen. In previous versions, this number was disappearing.	5.1.133	72514	
<b>Tape Charts - Second Offmarket Status Display</b> All Tape Charts now properly display the correct character (based on setup) when a room has a Second Offmarket Status assigned.	5.1.133	64393	
<b>Housekeeping Assignment With No Credits</b> Housekeeping Assignment can now be used if a property is not using Housekeeping Services with associated credits. In Global option 290 is set to a N, assignment can occur with no credits or services required.	5.1.134	74642	290
<b>Soft Check In – Text in Body of Email</b> In previous versions, when a guest received a Soft Check In notification email, it was displaying additional characters and page coding. This has been addressed.	5.1.136	77049	
<b>Overbooking – 2<sup>nd</sup> Offmarket Status</b> Maestro no longer changes the 2 <sup>nd</sup> offmarket status of a room if a reservation is booked for that room during the offmarket time period <b>and</b> the 2 <sup>nd</sup> offmarket status room was setup as “Available to Sell”.	5.1.136	73621	
<b>Dynamic Packaging – Assigning Rates over a Rate Season</b> A change has been made to ensure that dynamic packages rebuild correctly when changing dates on a reservation, if the new dates occur over different rate seasons or date ranges.	5.1.140	76195	
<b>E-Confirm – Shows Correct Number of Guests when a Suite is booked</b> The Maestro E-Confirm now correctly displays the number of guests booked for a Suite.	5.1.140	73758	

### Front Desk & Guest Services Reporting

~ No changes in the current version ~

#### Rate Management

~ No changes in the current version ~

#### Yield Management

Description	Version	Ref #	Opt#
<b>Yield Override - When Booking A Reservation From Waitlist To Reserved Status</b> If a Yield Override is in place for “Room Assignments Mandatory”, Maestro now enforces this yield when changing the status of a reservation from Waitlist to Reserved.	5.1.131	66485	

## Release Summary Notes Maestro Version 5.1.126 to 5.1.149

### Housekeeping & Offmarket Room Management

Description	Version	Ref #	Opt#
<b>Housekeeping Assignments – New Option to allow Stations To Cross Buildings</b> Rooms from multiple buildings can now to be assigned to the same station by property. A new option in Housekeeping Setup allows for Stations to contain multiple buildings.	5.1.129	70065	
<b>Housekeeping Services - Now Assigned For all Sharers</b> In previous versions, housekeeping services were not being assigned to Sharer Reservations consistently. This has now been addressed and housekeeping services are now assigned to all sharer reservations.	5.1.129	69564	
<b>Housekeeping Assignment – New Option To Ignore Building Codes</b> There is now an option, by property, to 'Ignore Building When Assigning' in Housekeeping Configuration Setup. This option allows Housekeeping Assignment to be done regardless of the Building Code associated with the Room that needs service.	5.1.131	70408	
<b>Housekeeping Report – New Option to Show Arrivals for ‘x’ days</b> A new field on the Housekeeping Report called “Within Next Days” allows the user to enter a number of days in the future to show Arrivals for the selected day range.	5.1.133	68789	

### Timeshare/Condo Management

Description	Version	Ref #	Opt#
<b>Owner Statement Summary Report – Warning Indicator Added</b> A warning of “*” will now display next to an Owner if the check amount does not equal the statement beginning balance on the Owner Statement Summary Report.	5.1.126	66995	
<b>Commission Processing - Can Include Transferred Details</b> A new system option has been added to determine whether transferred charges should be included in Owner Commission Processing. If Global System Option 429 is set to a Y, Maestro will, during the Commission Processing, check each folio detail and determine if it has been transferred to another folio. If it has been transferred, it will now be included in the processing. If the option is set to an N, no transferred details will be included.	5.1.128	68339	429
<b>Batch Owner Reservations – Rate Type Not Available Display</b> In certain situations, Maestro did not properly provide the current Rate Type to be assigned during the Batch Owner Reservation Creation Process. This has now been addressed.	5.1.129	67276	
<b>Owner Statement - Beginning Balances With POS Charges</b> Owner Statement Opening Beginning Balances were being reported incorrectly, if POS charges were posted that has no building and room number associated on the folio. This has now been corrected.	5.1.131	71073	
<b>New Utility for reporting Discrepancies between Owner Check and Statement</b>	5.1.134	74110	

## Release Summary Notes Maestro Version 5.1.126 to 5.1.149

A new utility has been created to show discrepancies between the check and statement amounts for each Owner. This utility is found in Global   System   Support.			
<b>Batch Owner Statements - Error When Printing</b> In certain versions, Maestro was generating a MAX_BUILD_ROOM error when running the Batch Owner Statements. This has been corrected.	5.1.136	77022	
<b>Owned Units Screen – New On Screen Sorting Options</b> The Owned Units Screen within each Owner Profile can now be sorted by various columns using the on screen selectors on each column header.	5.1.139	62194	

### Work Order Management

Description	Version	Ref #	Opt#
<b>Work Order Creation – Using the F6 Key</b> In previous versions, if the user pressed and held the F6 (Create) Key, Maestro would create Work orders infinitely. Now, only a single Work Order is created regardless of the length of time the Create Key is pressed for.	5.1.128	68527	
<b>Work Orders – Can Now be Property Specific</b> Work order now has the ability to be property specific. Menus for property selection have been added to various screens and report selection options.	5.1.131	65369	
<b>Work Order Report – Level Of Urgency Field</b> When a user selects to report on a specific “Level of Urgency” on a Work Order Report, Maestro will now include this selection as designed.	5.1.136	71752	
<b>Work Order Posting – Must be Current or Past Date</b> The posting date of work orders can no longer be in the future. A work order must be posted on the current business date (or an earlier date) and must be posted before the end of the Completion Date.	5.1.143	73011	

### Night Audit & Balancing

~ No changes in the current version ~

### Front Office Management Reporting

Description	Version	Ref #	Opt#
<b>Statistics Report – Unpicked Other Revenue Incorrect</b> A fix has been made to statistics reports to have Other Revenue calculate and include night audit breakdown amounts for picked and unpicked rooms for group reports.	5.1.126	66997	
<b>Flash Report - Now Includes Second Offmarket Room Status</b> The Flash Report now includes rooms with a second offmarket status number in the number of offmarket rooms. The report will also remove the rooms from the availability numbers, if the offmarket option is configured to do so.	5.1.149	82228	

## Release Summary Notes Maestro Version 5.1.126 to 5.1.149

<b>Managers Pace By Type – Report Header</b> The Manager’s Pace by Type report was incorrectly titled in the report header, in previous versions. This has now been corrected.	5.1.127	68392	
<b>Occupancy Comparison Report – Room Calculation Options</b> A correction has been made to take into account the configured settings for including timeshare, offmarket and house rooms when showing available rooms based on the property’s configuration.	5.1.136	70237	

### Analytics

Description	Version	Ref #	Opt#
<b>Marketing View – Group Master Lead Time Display</b> In certain circumstances, the Marketing View was displaying Group Master reservations with a Booking date that occurred after the Group Arrival Date resulting in negative lead times being displayed. This has been corrected.	5.1.133	71233	

### Accounts Receivable

Description	Version	Ref #	Opt#
<b>AR Foreign Currency - Write-Off Reconciliation</b> A new option to “Verify Exchange Write-Off” has been added to verify and correct past currency write-offs if Foreign Currency is in use in AR.	5.1.149	84954	
<b>AR Foreign Currency - Folio Balance Display</b> A change has been made to have the balance displayed on the folio header screen match the balance display on the folio detail screen. In previous versions, this was not always the case when the folio was transferred to AR from Front Desk using Foreign Currency Rates.	5.1.149	84953	

### Tour Operator Management

Description	Version	Ref #	Opt#
<b>Tour Op By Market Segment Report - Now Multi-Property</b> The report can now be run for a specific property in a multi-property environment.	5.1.127	66543	
<b>Tour Operator Current Status Report – Changes to Report</b> This report has been updated to allow users to change properties in a multi-property environment. Additionally, this report will now the use the system business date instead of current date for reporting and has been updated to reflect offmarket rooms based on system settings.	5.1.127	65842	

## Release Summary Notes Maestro Version 5.1.126 to 5.1.149

### Gift Card Management

Description	Version	Ref #	Opt#
<b>Gift Card – Option to Reprint Receipt</b> A new option called “Reprint Receipt” has been added to the “POS Entry” screen to allow reprinting of a receipt. “Reprinted Receipt” will be printed on the first line for easy reference.	5.1.146	71753	

### Spa Services

Description	Version	Ref #	Opt#
<b>Booking Batch Process Screen – Speed Improvements</b> A change has been made to the Spa Booking Process screen to improve the processing time and screen display time when accessed.	5.1.127	68985	
<b>Guest History – Copying a Credit Card</b> When copying a booking, the credit card number will now copy correctly after selecting a different provider than the original provider on the historical booking.	5.1.127	68977	
<b>Provider Display – No Longer Duplicates</b> When Searching for Specific Provider in the Providers Schedule, Maestro no longer displays duplicate provider information on separate lines when only one line should be shown.	5.1.127	68245	
<b>Service Booking Check Out – With Second Gratuity</b> A second gratuity that is applied during Check out will now be included in the Current Due Field regardless of whether Text was entered on the Gratuity Text Screen.	5.1.127	68069	
<b>Dynamic Package Spa Services – Posting on Check out Date</b> If a spa booking is part of a Dynamic Package that is booked on the Guest’s Departure Date, Maestro now posts all Add On Charges and Gratuities to the Guest Folio allowing the Check Out to be completed on the date of departure.	5.1.131	69770	
<b>Service Providers Commission Report – Displays Commission Totals</b> The Service Providers Commission Report now shows the commission totals for all providers based on the date range selected.	5.1.139	78047	
<b>Spa Settlement Screen – Back to Service Button</b> The “Back to Service Booking” Button can now be selected from the Spa Settlement Screen when using a Service Group.	5.1.147	79549	
<b>Service Rapid Search Screen – Building Code by Property</b> Only the Building or Buildings available for the current property will now display in the Look Up Screen on the Building Code field.	5.1.149	85440	
<b>Service Rapid Search Screen – Room Number Field Look Up</b> A change has been made to allow an F8 Lookup on the Room Number Field in the Service Rapid Search screen.	5.1.149	84982	
<b>Service Booking Entry - No Provider</b> A change has been made to the "Service Booking Entry" screen to allow the user to move to Other Fields on this screen before filling in the Provider Name. In	5.1.149	84901	

## Release Summary Notes Maestro Version 5.1.126 to 5.1.149

previous versions, the Provider Name was mandatory before moving to other fields on the screen.			
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### Membership

Description	Version	Ref #	Opt#
<b>Minimum Calculations - Now Include Breakdown Postings</b> A change has been made to have the F&B consumed amount calculation take into consideration any revenue postings on the guest breakdown folio.	5.1.129	68831	
<b>Member Calculation - Now Include Breakdown Folio</b> The totals in a reservation breakdown folio are now included when determining the member minimum calculation.	5.1.132	72703	
<b>Turnstile - Error Message</b> In previous versions, a Port Error would be displayed if a user attempted to swipe a membership card when there was no turnstile setup within Maestro. This has been corrected.	5.1.132	72327	
<b>Processing Payments - Arrow Key No Longer Required</b> In previous versions, when applying a member payment, users needed to use the Arrow Up Key on screen to process the payment and receipt. This has been updated to allow the users to use the Enter Key to complete this process.	5.1.146	81886	

### Alternate Inventory

~ No changes in the current version ~

### Facilities Management

Description	Version	Ref #	Opt#
<b>Email Marker - Amount Due</b> The email marker for Amount Due will now display the balance due on a Facilities booking rather than folio.	5.1.140	79093	
<b>Ability to Copy Areas and Weekly Schedules</b> A new option has been added to allow users to Copy Areas and to Copy Weekly Schedules within Facilities.	5.1.149	77852	

### Shuttle Management

~ No changes in the current version ~

## Release Summary Notes Maestro Version 5.1.126 to 5.1.149

### Retail Point of Sale

Description	Version	Ref #	Opt#
<b>Gift Card - Ability to Enter Recipients Name during Gift Card Sale</b> When entering a Gift Card sale via Retail POS, the user can now enter a "Recipient Name" for the Gift Card, allowing to record the person receiving the Gift Card.	5.1.126	56385	
<b>Gift Card Look Up – Now Includes Registered Gift Card and Recipient Client</b> Users may now Look Up a particular Registered Gift Card or Recipient Client associated with the Gift Card when using a Gift Card as payment in Retail POS.	5.1.126	56383	
<b>Gift Card - History Access</b> The Retail POS users will now have full access to the Gift Card Module including being able to view history, replace cards and assign recipient name.	5.1.131	69114	
<b>Posting Amount Tendered When Higher Than Amount Due</b> A change has been made to the "POS Settlement" screen to post the change correctly when posting the amount tendered if a higher amount than the amount due.	5.1.140	80164	
<b>Quantity Field – Can Include or Exclude Decimals</b> A change has been made to allow the printing of the quantity field to include or exclude decimal points.	5.1.143	52559	
<b>Item Category Display – No Longer Displays as Blank Field</b> The Item Category field now properly displays on the 'POS Entry" screen instead of displaying as a Blank Field.	5.1.145	81620	
<b>POS Entry Screen - Changing Method of Payment during a Sale</b> A change has been made to the "POS Entry" screen to allow a change of payment method once a credit card is declined or a change of payment method is needed.	5.1.147	81910	
<b>Display of Split Payments</b> In previous versions, split payments were not displaying correctly. A change has been made to have display and process split payments correctly.	5.1.149	84915	

### Sales & Catering

Description	Version	Ref #	Opt#
<b>Duplicate Bookings – No Longer Changes Client Profile to Another Profile</b> In previous versions, Maestro was incorrectly over writing a Booking Client Profile, with a Client Profile used earlier in the same session, when the booking was being duplicated or cancelling a group reservation, immediately after cancelling a booking. This has now been corrected and Maestro will use the selected Client Profile for each Booking.	5.1.127	66550	
<b>Booking Entry - Now Populates the Client Number in the Bill To Client Field</b> Maestro now successfully assigns and displays the correct Bill To Client Code in the Bill To Client Field when creating a new client in a new booking from the Booking Entry Screen.	5.1.129	69945	
<b>Client Contact – Must Complete all Client Profile Fields before Creating</b>	5.1.132	70094	

## Release Summary Notes Maestro Version 5.1.126 to 5.1.149

Maestro will now display a message “Must Complete Client Profile to access contact” if a user attempts to create a Client Contact before completing all mandatory fields on the Client Profile Screen for the Group or Company.			
<b>Booking Entry Screen – Front Desk Access Button Display</b> If a property is not using Maestro Front Desk and it has not been enabled in Sales & Catering Configuration, the Front Desk Access Buttons to the Group Master, Group Room and Rooming List, will no longer display on the Booking Entry Screen.	5.1.136	66232	
<b>Change Notification - Now References Client Name on Booking</b> Change Notification Messages now include the Client Name instead of the Booking Number only.	5.1.140	79812	
<b>Booking Authorizations</b> The Booking Authorization option in previous versions was not being enforced in certain circumstances. A change has been made to ensure that Booking Authorizations are always verified and enforced by user login.	5.1.149	87893	

### Sales & Catering Reporting

~ No changes in the current version ~

### Loyalty Program Management

~ No changes in the current version ~

### Table Reservations

Description	Version	Ref #	Opt#
<b>Double Booking of Tables</b> A change has been made to ensure that tables are not double booked when creating a new walk in booking that is immediately checked in.	5.1.131	52156	
<b>Negative Inventory</b> A correction has been made to restrict the ability to create new reservations when the quantity setup in the “Limit by Arrival Time” has been met.	5.1.135	55407	

### ResWave

Description	Version	Ref #	Opt#
<b>ResWave - Showing Zero Dollar Value In Rate</b> A fix has been made to ensure that the Rate Details Drilldown on screen is accurate when ResWave set to show details by room number.	5.1.127	68530	
<b>ResWave – Rooming List Import Feature</b> The Group Rooming List Import now generates the correct “Rate Reserved”	5.1.127	69199	

## Release Summary Notes Maestro Version 5.1.126 to 5.1.149

when using the ResWave Rooming List Import Feature.			
<b>ResWave – Handling of Capitalization</b> A fix has been made to retain and copy the capitalization entered during the reservation process in ResWave to the guest reservation in Maestro.	5.1.131	69078	
<b>ResWave - Create Owner Reservation With Guest Info Entered</b> ResWave will now book a reservation for an owner unit with an owner specified guest name as the Name on the Guest Reservation and the Owner Name will be shown as the Caller.	5.1.131	71656	
<b>ResWave – Spa Service Time Slot Availability Message</b> ResWave will now display an error message if the selected Time Slot is not available when booking spa services on line.	5.1.131	71128	
<b>ResWave – Credit Card Tokenization when Modifying Reservations</b> ResWave now properly handles credit card tokens when modifying reservations online without changing the credit card.	5.1.133	74313	
<b>ResWave – Ability to Load up to 999 Rate Types</b> ResWave now supports the entry of up to 999 Rate Types. Previous version supported up to 99 rate types.	5.1.140	79898	
<b>ResWave - Owner Reservation List Shows Multi Night Stays Correctly</b> When an Owner is viewing upcoming reservations, ResWave now correctly displays multi night stays.	5.1.134	75043	

### GDS

Description	Version	Ref #	Opt#
<b>GDS Interface - Can Run As A Service</b> The GDS Interface can now be run as a Windows Service.	5.1.126	67337	
<b>GDS Interface - Storing Guest Name</b> The GDS Interface will now split and store the guest name as First and Last Name instead of a Last Name only in Maestro.	5.1.128	69653	
<b>GDS Interface – Windsurfer Can Now Send Messages with Multi Reservations</b> Messages from Windsurfer GDS may now contain multiple reservations.	5.1.128	69634	
<b>GDS Interface - Can Now Book Suites</b> A change has been made to allow the interface be able to book Maestro suites by suite Type. It is not possible to booking a specific Suite via the GDS. To enable this, the suite type needs to be added to the room type cross reference table.	5.1.129	69948	
<b>GDS Interface - To Populate Credit Limit On New Reservation</b> New reservations created by the GDS will be populated with the default credit limit appropriate to the property that the reservation is made for.	5.1.131	70806	
<b>GDS Interface - Overbooking</b> A fix has been made to the GDS to transmit the correct number of rooms allowed for overbooking.	5.1.131	65004	
<b>GDS Interface – Windsurfer Message Change</b> A change has been made to the rate type availability/restrictions message as requested by Windsurfer.	5.1.143	80895	

## Release Summary Notes Maestro Version 5.1.126 to 5.1.149

<b>GDS Interface – Rate Type Booking with Multiple Rate Segments</b> A correction has been made to ensure that the GDS books the correct rate when multiple rate segments are received and those segments have different rate types.	5.1.132	73057	
<b>GDS Interface - Travel Agent Client Type Not Populating</b> The Travel Agency Client Type (if associated) will now populate when booking though the GDS interface.	5.1.132	58771	
<b>GDS Interface - Package Totals Incorrect</b> A fix has been made to have the GDS Interface display the correct package totals.	5.1.145	82060	
<b>GDS Interface – Problems With Case Sensitivity</b> As change has been made to have the GDS to not take into account the capitalization of rate types.	5.1.149	85434	
<b>GDS Interface – Problems With Cancellations</b> A fix has been made to ensure that the GDS interface to able to fully cancel a reservation and not put the reservation back into reserved status.	5.1.149	85217	

### Mobile & Self Serve

~ No changes in the current version ~

### Interfaces

Description	Version	Ref #	Opt#
<b>Credit Card Authorization Handling for Manual Auth prior to Swipe</b> In previous versions, if a manual authorization was held and then the same credit card was swiped during the guest stay, manual authorizations were inaccessible. This has been addressed.	5.1.129	67062	
<b>Delphi Interface - Property Code Assignment</b> The interface will now populate the property code which the interface is running under.	5.1.129	70167	
<b>Lodgenet Interface – Now Multi Property Enabled</b> The Lodgenet interface can now be configured for a multi-property environment.	5.1.131	70610	
<b>Delphi Interface – Offmarket Room Logging</b> The interface is now able to track and report change information when offmarket reservations are deleted.	5.1.139	79698	
<b>Delphi Interface - External Reservation ID Display</b> A change has been made to have the external reservation number from the Delphi interface now accessible from the Group Reservation screen.	5.1.140	80178	
<b>Delphi Interface - XML</b> A change has been made to the Delphi interface to connect to Delphi XML.	5.1.143	53486	
<b>Delphi Interface - XML Crashing on Reservation Cancellation</b> The Delphi XML interface no longer intermittently crashes when canceling a reservation.	5.1.149	85131	
<b>Ryan Solutions Interface – Now Available as to run as a Service</b>	5.1.149	72571	

## Release Summary Notes Maestro Version 5.1.126 to 5.1.149

A change has been made to allow the Ryan Solutions interface to run as a Windows service.			
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